



Annual Tutor.com Survey Finds 95% of its Online Tutors Have High Job Satisfaction

NEW YORK, May 18, 2011 – Tutor.com released today the results from the company's annual survey, sent to the 2,000+ tutors who provide more than one million live, one-to-one online tutoring and homework help sessions each school year to American students. Approximately 77% of tutors participated, and more than 95% report they are satisfied or very satisfied with their experience at Tutor.com.

The high satisfaction ratings are even more impressive since the tutors in this large network work remotely from their own homes and offices. Tutors are managed with a combination of Tutor.com staff, Tutor Mentors, Senior Tutor Mentors, and online tools specifically designed for a large, geographically dispersed work force.

Tutors answered questions regarding the support, resources, and software provided by Tutor.com. They are overwhelmingly satisfied in the areas described below:

- **93.1%** with provided resources
- **94.0%** with the feedback provided by their mentor
- **94.9%** with the level of communication from Tutor.com
- **90.6%** with the online classroom software
- **93.5%** with their interactions with Tutor Support
- **93.2%** with the students' overall educational experience

Tutor.com's commitment to high-quality learning was the catalyst to create a one-of-a-kind mentoring program for its network of tutors. At Tutor.com, every tutor is assigned a Tutor Mentor who reviews their sessions and offers constructive feedback to enhance their learning engagements with students. Tutor Mentors are highly experienced online tutors who themselves have the opportunity to become Senior Tutor Mentors and part-time employees with Tutor.com. This layered approach to professional growth for tutors has created a 95% recommend rate from students and a 95% job satisfaction rate among tutors.

Online tutoring is an ideal position for men and women who require flexibility and a remote work environment. Tutors can work from anywhere and choose their own hours. Approximately 10% of the tutors are affiliated with the military in some way, most often as a spouse or retiree. Military families move often, and Tutor.com allows a spouse stationed in San Antonio, Texas to keep tutoring when she is re-located to Ramstein, Germany. Flexibility is also key for teachers and professionals on leave to care for young children, or current teachers who tutor in the evening hours.

"Tutor.com is much more organized and better suited to the online environment than any other company. The classroom is awesome and is the best I've used. The company organization is superb and works to fully 'train' tutors in their subject in the best way possible—by letting them work and get



the experience they need. The emphasis on student security and the focus on education rather than sales make Tutor.com by far the best of the best,” responded a tutor in the survey.

“We’re working with more tutors and students than ever before as schools, the military and public libraries continue to see the value of offering on-demand, one-to-one help to students,” explained Joan Rooney, Vice President of Instruction. “It’s good to get validation that our mentoring program and quality control processes are working for tutors and giving them the tools to be the best educators they can be.”

Tutor.com is currently recruiting physics, chemistry, calculus, and statistics tutor for the 2011-2012 school year. Visit www.tutor.com/apply for additional information.

About Tutor.com

Tutor.com is the world’s largest online tutoring service. The Tutor.com network of over two thousand professional tutors and career specialists have delivered more than 6 million one-to-one tutoring and career sessions in a proprietary online classroom optimized for learning since 2001. Tutor.com powers tutoring and homework help programs for the Department of Defense; the states of Alabama, Alaska, Kansas, Louisiana and Rhode Island; the District of Columbia, and thousands of public libraries and schools. For more information, please go to www.tutor.com.